

CREATING A GREENER FUTURE

LEARN MORE ABOUT BCT'S SUSTAINABILITY JOURNEY...



ABOUT OUR PROGRAM

BCT is on the pathway to achieving sustainability certification with EcoTourism Australia. We have engaged with ecoBiz and Clima to measure our Scope 1 and 2 Carbon emissions and Limited Scope 3 emissions, including water and waste.

KEY INITIATIVES

- ✓ **Waste Reduction**
Adopting recycling and composting practices to minimise waste.
- ✓ **Energy Efficiency**
Implementing energy-saving technologies to reduce consumption.
- ✓ **Sustainable Sourcing**
Partnering with eco-friendly suppliers to ensure responsible sourcing.
- ✓ **Minimal Impact**
Focusing our Operations on minimal impact on our environment and waterways
- ✓ **Water Wise**
Consciously managing our use of water in a responsible and sustainable manner.



**BUSINESS CLASS
TRANSFERS**

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HOW ARE WE DOING THIS?



About Us

We are committed to operating sustainable business practices throughout our organisation.

We do our very best to Reduce, Reuse, and Recycle, creating a cleaner, healthier planet for future generations.

We minimise water use throughout our operations.

We will continue on our pathway to sustainability by monitoring new developments in the Ground Transport Industry.

We look forward to accommodating greener vehicles into our luxury fleet in the future as technology advancements allow.

Our Initiatives



Waste Audits & Carbon

We have completed our Water and Waste Audit and are working at the Best Practice level in this area.

Furthermore, we have engaged with ecoBiz and Clima to calculate and measure our emissions. BCT will continue to calculate and measure emissions year-on-year to further reduce our emissions.



Recycling Programs

BCT embrace an extensive recycling program, to minimise waste. This includes Containers for Change; toner recycling via Officeworks; battery recycling; recycling e-waste; shredding and composting paper; coffee pod waste is separated, recycled and grounds are composted.



Biodegradable consumables

We source biodegradable cleaning products from local or Australian Suppliers. We wash our vehicles at commercial facilities to minimise water use. We use waterless wash in between commercial washes. We buy in bulk where we can to minimise transportation.



WHAT ABOUT THE FLEET?



Low-emission Fleet Transition

BCT is committed to minimising the environmental impact of its transport operations through the continuous improvement of fleet efficiency and the progressive transition to lower-emission vehicle technologies.

We recognise our role in supporting a sustainable tourism industry and are actively working toward reducing our greenhouse gas emissions.

We look forward to accommodating greener vehicles into our luxury fleet in the future as technology advancements allow.

Our Vehicles

✔ Reduce our Carbon Footprint

BCT own a fleet of luxury vehicles - primarily Mercedes-Benz. Many of these vehicles are fitted with Nitrogen Oxide Sensors (NOx) which are used to optimise engine performance and ensure compliance with emission standards.

Typically these sensors are found in diesel models, with the cleaner AdBlue functionality.

These vehicles have been assessed by Mercedes-Benz as showing a 60-90% reduction in NOx emissions.

Our sedans, vans and minibuses have 4 cylinder engines to further minimise emissions.

✔ Measure emissions

We record and monitor our Scope 1 & 2 emissions to calculate our year-on-year carbon footprint.

✔ Modernise fleet

We are actively modernising our fleet to take advantage of new technologies and lower emissions.

✔ Vehicle Maintenance

BCT's Fleet of vehicles are regularly maintained and serviced to optimise vehicle efficiency and minimise environmental impacts.



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Business Chamber
QUEENSLAND

ecoBiz

clima

OUR SUPPLIERS

BCT prefers Australian suppliers with a sustainability focus in their operations, products and services.

- **Skipper** - for just-add-water refillable hand wash, dishwashing and multi purpose cleaner. Minimises plastic bottles and transportation.
www.skipper.org
- **Yarn'n** toilet paper - Made in Australia, from 100% recycled paper - 50% profits donated www.yarnn.au
- **Wosh** - Australian made waterless vehicle cleaning products www.wosh.com.au
- **Bowdens** - Australian made car cleaning products.
- **Nu-Pure Spring Water** - locally based & 100% recycled plastic
www.nu-pure.com.au
- **Containers for Change** - recycling of water bottles
- **Officeworks** - recycling via their Bring it Back program.
- **Bunnings** - recycling of batteries



BCT & Sustainability

✔ Purchase Locally

BCT have a Sustainable & Ethical Procurement Guidelines Policy.

BCT have a preference for local sourcing, based in South-East Queensland or within Australia.

We support diversity in the Suppliers and Businesses we engage with. Including small and medium enterprises (SMEs), Indigenous-owned businesses, and social enterprises to encourage a diverse supply chain.

✔ Environmental Contributions

BCT supports Greenfleet - a not-for-profit environmental organisation delivering climate action by restoring native forests.



✔ Our Policy

Keep reading if you want to view our detailed 2026 Sustainability Statement.....



BCT'S SUSTAINABILITY STATEMENT



Business Class Transfers is committed to delivering safe, reliable, and sustainable transportation while minimising our environmental impact and contributing to a positive social and economic environment.

We are working to reduce our carbon footprint by embracing energy-efficient vehicles, optimising routes, and supporting renewable energy solutions.

We are also committed to fair labour practices, community engagement, and sustainable procurement. We believe that by integrating sustainability into all aspects of our business, we can create a more sustainable and prosperous future for all.

Environmental Impact

Reduce emissions

- Focus on reducing greenhouse gas emissions through fuel efficiency, alternative fuels (like electric or hybrid vehicles), and optimising routes.
- All vehicles and equipment are in working order and are regularly serviced.
- Office Equipment (such as photocopiers) are set to energy saving mode when not in use.
- Energy saving lighting is utilised throughout the office, including rechargeable sensor lighting.
- Computing equipment and lights are switched off after hours.
- Our drivers are trained in how to drive in an efficient manner to minimise emissions.
- Our carbon footprint is monitored and is regularly reviewed and assessed. Modifications are made and improvements encouraged.



BCT'S SUSTAINABILITY STATEMENT



Low-Emission Fleet Transition Policy

Policy Statement

Business Class Transfers is committed to minimising the environmental impact of its transport operations through the continuous improvement of fleet efficiency and the progressive transition to lower-emission vehicle technologies. We recognise our role in supporting a sustainable tourism industry and are actively working toward reducing our greenhouse gas emissions.

Current Operations Context

Our fleet currently consists of modern European diesel vehicles, primarily Mercedes-Benz, selected for their safety, passenger comfort, and compliance with high environmental standards, including Euro 6 emissions requirements. These vehicles represent the most practical and reliable option for delivering premium transport services under current operational conditions.

Commitment to Sustainable Transition

We are committed to a long-term transition toward low-emission and zero-emission vehicles. However, we acknowledge current industry constraints, including:

- Limited availability of luxury electric vehicles suitable for commercial operations
- High capital costs associated with EV procurement
- Insufficient charging infrastructure across key tourism and regional routes
- Operational limitations such as range and charging time

Despite these challenges, we are actively planning for future adoption as technology and infrastructure improve.



BCT'S SUSTAINABILITY STATEMENT



Actions and Practices

To reduce emissions and support continuous improvement, we will:

- Prioritise low-emission vehicles (Euro 6 or better, hybrid, or EV) in all future procurement decisions
- Monitor developments in electric vehicle technology and infrastructure relevant to our operations
- Maintain all vehicles in accordance with manufacturer standards to ensure optimal fuel efficiency and emissions performance
- Implement operational practices to reduce fuel consumption, including efficient route planning and minimising idling
- Review opportunities to introduce hybrid or electric vehicles as they become viable

Performance Targets

- Maintain a fleet that meets 100% Euro 6 emissions standards or higher
- Assess low-emission alternatives at every vehicle replacement cycle
- Introduce low-emission vehicles (e.g., hybrid or EV) when operationally and financially feasible
- Review emissions reduction opportunities annually

Long-Term Commitment

Business Class Transfers is committed to aligning with best practice in sustainable transport by progressively reducing fleet emissions and transitioning toward low-emission technologies as industry conditions evolve.

Review

This policy is reviewed annually as part of our sustainability management framework to ensure ongoing relevance, effectiveness, and alignment with EcoTourism Australia certification criteria.



BCT'S SUSTAINABILITY STATEMENT



Sustainable materials

- Prioritise using recycled and sustainable materials in operations and infrastructure.
- Our water bottles are made locally using 100% recycled plastic.
- Our water bottles are made from recycled plastic, and empty bottles are recycled through the Containers for Change Program.
- Our water bottles are purchased in bulk and are sourced from a local supplier.
- An emergency spill kit is located at headquarters in the event of an unexpected spill.
- BCT minimise the use of plastic by purchasing refillable pods for a wide range of products.
- BCT utilise environmentally friendly cleaning products.

Waste reduction

- Implement strategies to minimise waste and promote recycling.
- Office paper is made of recycled paper, is re used and recycled where possible.
- Office recycling stations are in place to separate recyclables from general waste.
- Spent batteries are retained and recycled at designated drop off locations.
- We use biodegradable cleaning products
- All toner cartridges are recycled at designated drop off locations.
- Introduce refillable water stations for Tour Groups in larger vehicles to minimise plastic water bottles.

Travel & Transport

- Staff car-pooling and/or utilising public transport is encouraged.
- Customer pickups are planned in advance to minimise excess vehicle use.
- Operations staff carefully map out the routes every day to streamline the kilometres travelled.
- Operations staff ensure the correct vehicle size is allocated to match the group size to avoid additional vehicles being required.
- Operations staff ensure that luggage trailers are only added where necessary.



BCT'S SUSTAINABILITY STATEMENT



Social Impact

Fair labour practices

Ensure fair wages, safe working conditions, and equal opportunities for all employees.

Community engagement

Support local communities through initiatives like volunteer work, donations, or partnerships. By supporting local businesses and suppliers, this allows us to further support the local community and reduce emissions by avoiding unnecessary transportation of supplies. We support a range of local community groups and charity fundraisers with donations.

Education

BCT has over 25 years in the Ground Transport industry, and are keen to continue to be leaders in all aspects of ground transport operations.

Business Class Transfers complies with all relevant legislation and regulations. BCT reviews all policies and procedures at a minimum annually. BCT regularly reviews our business strategies and initiatives striving for best practice and to be leaders in the Ground Transport industry.

All drivers are trained in sustainable driving behaviour. This includes driving in an economical, steady fashion (drive like water flows), engines not left idling unnecessarily, engines turned off and parked in shade or underground if possible.

Customer empowerment

Encourage sustainable travel choices by offering information, incentives, and promoting low-impact transport options.

Feedback from customers and stakeholders is encouraged and appreciated.

Economic Impact

Sustainable procurement

Favour suppliers with strong sustainability practices and promote local businesses.

Long-term planning

Integrate sustainability into business planning and decision-making to ensure long-term economic stability and resilience.

Innovation and technology

Embrace new technologies and innovative solutions to improve sustainability performance.